



Social Security Scotland
Tèarainteachd Shòisealta Alba

Collette Stevenson
Convener
Social Justice and Social Security Committee
Sent via e-mail

Social Security Scotland
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22 March 2024

Dear Convener

Further to the response sent on 12 March, please find information below relating to the additional request for information regarding how Social Security Scotland collect supporting information.

As you are aware, supporting information requests to GP's are sent through the NHS SCI Gateway. Supporting information requests to Local Authorities and Health Boards are sent via the Data Sharing Portal. This is a shared space between Social Security Scotland, Local Authorities and Health Boards.

Supporting information requests are uploaded on to the portal by Social Security Scotland and the Local Authority or Health Board then route the request to the correct contact within their area (for example schools, social workers, physiotherapists etc).

We are working with Local Authority and Health Board staff to increase awareness of the importance of Social Security Scotland receiving good supporting information timeously.

For Child Disability Payment applications; receiving supporting information from schools during holiday periods, particularly over the summer months, has been problematic. To mitigate this, Social Security Scotland are working with Local Authorities and Health Boards to ensure a good understanding of information clients may already hold, which could be used as supporting information to enable the team to make decisions on applications quicker.

I hope this information is helpful to the Committee members.

Dignity, fairness, respect.

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Yours sincerely

David Wallace

Chief Executive
Social Security Scotland

Dignity, fairness, respect.

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