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I am writing to inform you of the publication of a report on the National Care Service (NCS) National Forum 2023, which took place at the Glasgow Science Centre on 30 October 2023.

The report has been published today (11 January 2024) and is available online at [www.gov.scot/ncs](http://www.gov.scot/ncs)

The report provides a brief overview of the NCS and the purpose of the annual National Forum. It details the lessons learned from the National Forum 2022, which informed our planning for last year's event.

So that the event was as accessible and inclusive as possible we considered:

- choice of venue
- the ways that people could take part (in person and online)
- timings of publications of related information
- provisions of accessible documents
- provision of communication support (BSL interpreters and Electronic notetakers)

The report goes on to summarise the programme for the day, including information on where to view the speeches. It highlights the main points raised in the panel discussion, the topics discussed and organisations which helped to facilitate the roundtables.

The report concludes by outlining the next steps for co-design of the National Care Service and reiterating the Scottish Governments commitment to delivering a National Care Service that has people at the heart of its development, to ensure that it delivers the positive change needed for people and makes best use of public funds.

The Report has been prepared in plain English and is also available as an easy read, with a summary version available in BSL and audio.



As part of our ongoing commitment to providing feedback on the co-design process, a report of the three regional events that took place in autumn in Edinburgh, Hawick and Aberdeen is also being published today and is available at [www.gov.scot/ncs](http://www.gov.scot/ncs)

If you have any questions about the reports or would like to receive any further information, please contact [NCSCommunications@gov.scot](mailto:NCSCommunications@gov.scot)



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