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Dear Minister,

I am writing to inform you that Redress Scotland has published its corporate plan for 2023-2026, during which time we will look to build on the progress we have made in our first full year of operation.

Redress Scotland was set up in 2021 as an executive non-departmental public body. We are one of two organisations responsible for Scotland's Redress Scheme, which was established to provide financial and non-financial redress for survivors of historical abuse in care.

Our work began in earnest in December 2021 when the scheme opened for applications from survivors and their next of kin.

Our three-year corporate plan builds on the early progress we have made. The mission and overarching strategic aims of Redress Scotland remain the same, but we have taken the opportunity to review and reflect on the work we have done to date, and incorporate lessons learned to help us to make further progress in the years ahead.

The structure of our corporate plan is aligned to the way that Redress Scotland is set up. We now have four main work areas: operations; people; finance and resources; and policy and improvement. Each work area has teams who will continue to work with survivors for the duration of the latest corporate plan. We will listen to what they tell us about their experiences to make sure we continue to improve what we do for the benefit of survivors and their next of kin. We will continue to invest in and develop our people to support the delivery of robust decision making.

Our values of dignity, respect and compassion are embedded in our approach and remain at the heart of everything we do and strive to achieve. These values will guide and challenge us as we continue to make our contribution to addressing the injustices of the past for survivors of historical abuse in childhood.



We recognise that financial redress can never right the wrongs of the past, but it is our guiding mission to support survivors in their healing processes and fulfil the spirit of the Redress for Survivors Act 2021 with compassion and care.

I hope you find our corporate plan informative and interesting. Should you have any questions or wish to discuss our work in more detail, I would be pleased to meet with you at your convenience.

Yours Sincerely,

Joanna McCreadie